

## How CaptionCall Works

CaptionCall is similar to captioned television, but only available to people with hearing loss. It uses cutting-edge technology to display written, nearly instant captions. Here's how it works:

1. The CaptionCall user hears the caller's voice over a standard phone line.
2. The CaptionCall phone sends the caller's voice to the CaptionCall service via an internet connection.
3. A Communications Assistant quickly converts the caller's words to text using voice-recognition technology.
4. Captions are sent back to the CaptionCall phone display screen.



Caller



CaptionCall User



Communications Assistant

## How Can CaptionCall Be Free?

As a provision of the Americans with Disabilities Act, the U.S. federal government established a fund to give individuals with hearing loss access to captioned telephone service at no cost. CaptionCall is an FCC-authorized captioned telephone service provider, and is compensated by the government for providing this service. No costs are passed on to the end users for the CaptionCall phone or service.

## Order CaptionCall Today!

To order a complimentary CaptionCall phone with free captioning service, simply ask your hearing-care or healthcare provider to complete and submit a Professional Certification Form on your behalf, acknowledging you have hearing loss and need CaptionCall to use the phone effectively. The form is available through your provider or at [captioncall.com](http://captioncall.com). For assistance, call **1-877-557-2227**.



## CaptionCall Mobile

The CaptionCall service is also available through a mobile app for iPad®. CaptionCall Mobile lets you make and receive calls from your iPad® anywhere you have an internet or mobile connection. Like the phone, there is also no cost for the mobile app when professional certification is provided. It is available in the Apple App Store to download.



CaptionCall Mobile requires a CaptionCall account, an Apple® iPad® 2 or later, and a Wi-Fi or cellular internet connection.

If you qualify for CaptionCall, you can receive the CaptionCall phone, CaptionCall Mobile or both.

## Enjoy Our Red-carpet Service!

- Free delivery and installation
- Free in-home training
- Free ongoing support
- Satisfaction guaranteed